



SWACU TELEPHONE BANKING



PRESS *8 FOR VOICE RECOGNITION

PRESS 3* TO RETURN TO MAIN MENU

PRESS 1 ACCOUNT INFORMATION

- Press 1 for Account Balances
- Press 2 for Account History
- Press 3 for Future Dated Transactions
- Press 1 to Hear ACH Transactions
- Press 2 for List of Scheduled Funds Transfers

PRESS 2 TRANSFER FUNDS OR MAKE A PAYMENT

- Press 1 to Transfer Funds Immediately
- Press 2 for Payments
 - Press 1 for Payments Immediate
 - Press 2 for Payments Scheduled
 - Press 3 to Cross Transfer Funds Immediately
 - Press 4 to Schedule a Funds Transfer
 - Press 5 to Schedule a Cross Funds Transfer
 - Press 6 List Scheduled Funds Transfer
 - Press 7 Cancel a Scheduled Transfer

PRESS 3 SHARE & LOAN WITHDRAWAL

PRESS 4 INTEREST RATES

PRESS 5 STOP PAYMENTS

- Press 1 to Submit a Stop Payment (Specific Check)
- Press 2 to Submit a Stop Payment (Check Range)
- Press 3 for Stop Payment Inquiry

PRESS 6 CREDIT UNION INFORMATION

- Press 1 for our Dallas Location
- Press 2 for our HEB Location
- Press 3 for our Houston Location
- Press 4 for our Phoenix Location

PRESS 7 CHANGE YOUR PIN

PRESS 8 AFTER HOURS ASSISTANCE

- Press 1 for ATM or Debit Card Lost or Stolen
- Press 2 for After hours Credit Card Assistance
- Press 3 for Credit Card Lost or Stolen Assistance with SWACU Wallet
- Press 4 for After hours SWACU Wallet Assistance