

HOME BANKING



INSTRUCTIONS:

To enroll in **Home, Mobile, or Tablet Banking** follow the instructions below. If you have any problems setting up your account, please contact us at 800-262-5325.

- 1. To Register on Home Banking:** go to the SWACU Website at www.swacu.org/enroll
To Register on Mobile/Tablet Banking: Search your app store for "SWACU Mobile Banking"

- 2.** Click "Enroll Now"

- 3.** You will need the following information to setup your User Profile:
 - Account Number (Located on your new account card)
 - Full Name (Primary Account Holder)
 - ZIP Code
 - Email Address
 - Social Security Number
 - Birth Date (MM/DD/YYYY)

- 4.** You will be prompted to create a "User ID" and password.

- 5.** Once you have successfully created your "User ID" and password, you will be prompted to answer three security questions. These can always be changed within Home Banking, if you need to change them at any time.

- 6.** If you would like to remember the device you are registering on, simply press "Save" and you won't be prompted for security questions in the future.

Congratulations, you are now setup for SWACU Home, Mobile, and Tablet Banking! If you have any questions or need assistance please contact Member Services at 800-262-5325.

Helpful Tips:

- Fingerprint Authentication: After successfully logging in to SWACU Mobile Banking, click the menu bars on the top-right and click "Fingerprint Login," then "Fingerprint Enrollment". You'll input your "User ID" and password as well as a "Device Name" for future device management.

*If you change your password, you will need to re-enroll with this same process.

- For FAQ's and the SWACU Home Banking User Guide, you can head over to www.swacu.org/321LiftOff